November 2026
Select plan

Dear Member

2027 BENEFITS AND CONTRIBUTIONS FOR WORKING MEMBERS AND PENSIONERS

Enclosed you will find the Transmed member benefits guide for 2027. This guide contains important information about your revised benefits and contributions for 2027 and will assist you in understanding how to best manage your medical benefits based on your chosen plan.

2027 benefit changes

The over-the-counter medicine and spectacle frame benefits have been enhanced to provide members with improved benefits for these services. Furthermore, the frequency with which women may go for a mammogram on the early detection benefit has been increased from once every two years to once every year.

Other benefit limits and selected sub-limits have been increased in line with anticipated tariff increases.

Should you require assistance or clarity with any benefits, please call our customer service department on **0800 450 010** and speak to our customer service agents, who will gladly assist you.

2027 contributions

In order to retain the current benefit offering on the Select plan, the overall contribution increase on this plan is 8.5%. The enclosed 2027 benefits guide provides full details of the contributions.

You are reminded that child dependants who are 21 to 24 years of age, are studying full- or part-time at an accredited learning institution and are financially dependent on the principal member, qualify for child dependant contribution rates.

Changing your plan

You may change your benefit plan once a year with effect from 1 January.

In making a plan choice for 2027, we urge you to take not only contribution increases into account, but also to carefully study the benefits guide to ensure your family's anticipated healthcare needs for 2027 will be met on your chosen plan.

Remember that you will need to remain on your chosen plan for the full year and will only be able to make a change again in 2028.

Should you wish to change your plan for 2027, please complete the enclosed plan selection form and return it by no later than 31 December 2026.

Please refer to the benefits guide for more details about the plan change process.

Your plan change will be effective from 1 January 2027.

Please note that the benefit and contribution changes are still subject to approval by the Council for Medical Schemes.

Continued overleaf

PO Box 2269, Bellville 7535/Posbus 2269, Bellville 7535
Enquiries/Navrae: Tel: 0800 110 268 (SATS Pensioners/SAVD Pensioenarisse)
Enquiries/Navrae: Tel: 0800 450 010 (Working Members and Pensioners/Werkende Lede en Pensioenarisse)
Enquiries/Navrae: Tel: 011 381 2026 (Service Providers/Diensverskaffers)
Email/E-pos: enquiries@transmed.co.za **Website/Webtuiste:** www.transmed.co.za

24-hour pre-authorisation service

Transmed would like to remind you of the pre-authorisation service (toll free on **0800 225 151**) to direct you to appropriate treatment facilities when admission is required. This service is available 24 hours a day, seven days a week.

Doctor advice line

Hello Doctor is a mobile-based service that provides you with direct access to qualified doctors for health advice and information.

Please refer to the benefits guide for more details on how to use this service.

Ambulance service

In case of a medical emergency when an ambulance is required, please contact AZOZA on **0800 115 750.** This service is also available 24 hours a day, seven days a week.

Do we have your latest contact details?

Please ensure that we have your and your dependants' latest contact details on record, as we don't want you to miss out on anything!

You can update your contact details by contacting Transmed through one of the following channels:

- Customer service department: 0800 450 010
- Email: membership@transmed.co.za

Please also remember to inform the Fund of any changes to your banking details to ensure that any refunds due to you can be processed and paid without delay.

In closing

I would like to wish you and your loved ones a restful festive season and a prosperous 2027.

Yours faithfully



PETRUS WASSERMANN
PRINCIPAL OFFICER