

HOUSEHOLD ASSIST ACCESS

1. Household Assist is a 24-hour telephone assistance help-line, providing beneficiaries with access to a network of service providers in the event of emergencies arising in the home.
2. Providers that ACCESS HEALTH arranges on behalf of beneficiaries are:
 - Appliance support staff;
 - Locksmiths;
 - Electricians;
 - Plumbers;
 - Bee keepers;
 - Glaziers; and
 - Pest controllers.
3. Beneficiaries will personally be responsible for the service providers' charges for services rendered and neither ACCESS HEALTH nor TRANSMED will be liable for these costs.