

AUTO ASSIST ACCESS

1. This is a 24 hour help-line which provides beneficiaries with ACCESS, via ACCESS' contact centre, to essential services when their vehicles break down or become stationary in South Africa. It includes access to the following roadside services:
 - The mechanical breakdown of a beneficiary's vehicle;
 - Flat battery;
 - Flat tyre;
 - Vehicle running out of fuel; and
 - Keys being locked in vehicle.
2. All costs incurred will be for the beneficiary's personal account and neither ACCESS HEALTH nor TRANSMED will be liable for these costs.