

## **MAP ASSIST**

1. Map Assist is a 24 hour help-line available to beneficiaries who need directions when travelling.
2. Detailed map directions and symbols are available for major metropolitan areas such as Johannesburg's Northern and Southern suburbs, the West and East Rand, Pretoria, Cape Town, Durban, Port Elizabeth, Bloemfontein and other large centres and towns.
3. For rural areas, basic route information is available.
4. Directions are provided telephonically alternatively, they may be forwarded via fax, e-mail or SMS to specific addresses requested by beneficiaries.
5. These services are rendered free of charge to the beneficiary.